

Public Service Announcement

Advice for last-minute holiday shopping

Start Date: December 21, 2022

End Date: January 6, 2023

Nunavut-wide

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The Department of Community and Government Services Consumer Affairs Section is reminding Nunavut Consumers making last-minute purchases during the festive season to be familiar with retailers' return and refund policies.

Practice care and caution when making purchases online. In Nunavut, all sales are final unless a seller's refund and exchange policy states otherwise. It is important that shoppers – especially those who are in a hurry to complete their shopping at the last minute – familiarize themselves with each store's policies.

Before accepting a returned item, some retailers may require a sales receipt or the original product packaging as proof of purchase. Stores may also impose a time limit on refunds or exchanges. The *Consumer Protection Act* requires local retailers to meet the claims of any warranty.

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